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Korea - Republic of

# **EXPORTER GUIDE ANNUAL**

# **EXPORTER GUIDE ANNUAL 2009**

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### **Report Highlights:**

South Korea is the fifth largest market for U.S. agricultural products. Total imports of agricultural products reached a record high of \$24.1 billion and agricultural imports from the Unites States also reached a record high of \$6.9 billion in 2008. However, imports in 2009 are forecast to fall back to 2007 levels due to the global economic crisis. U.S. market share should increase after implementation of the Korea-U.S. Free Trade Agreement (KORUS FTA) which is expected to generate more opportunities for U.S. food and agricultural products than any agreement since NAFTA.

Post:

Seoul ATO

#### **Author Defined:**

#### Disclaimer

This report was prepared by the Agricultural Trade Office of the U.S. Embassy in Seoul, Korea. Korean policy and regulation are subject to occasional change and revision. Please check for updated reports and verify Korean import requirements with your Korean customers to ensure you have the most up-to-date information prior to shipping. FINAL IMPORT APPROVAL OF ANY PRODUCT IS SUBJECT TO THE IMPORTING COUNTRY'S RULES AND REGULATIONS AS INTERPRETED BY BORDER OFFICIALS AT THE TIME OF PRODUCT ENTRY.

#### SECTION I. MARKET OVERVIEW

Korea was the world's 14<sup>th</sup> largest economy in 2008 [1] with a GDP of \$1.34 trillion on a purchasing power parity (PPP) basis. Per capita GDP (PPP) in Korea was \$27,600 in 2008. Although the Korean economy has been affected by the global economic crisis, it is recovering quickly. The Korea Development Institute, a Korean government economic think-tank, most recently forecast Korea's 2009 economic growth at - 0.7 percent, but may accomplish 4.2 percent growth in 2010.

Korea's total imports of agricultural products reached a record high of \$24 billion in 2008, and also a record high of about \$6.9 billion from the United States. However, because of the global economic crisis, total imports of agricultural products from both the world and United States are forecast to fall back to 2007 levels. Although actual growth of Korea's export-oriented economy will depend on external conditions, it is clear that Korea will remain one of the top markets for U.S. food and agricultural products in the foreseeable future. In part, demand for U.S. products is driven by Korean consumer trends which are converging with consumer trends in other developed economies including the United States.

Korean consumers place value on high quality, low cost, healthiness and convenience in the course of making food purchasing decisions. Increasing affluence, more women in the workforce, and a well-traveled younger generation seeking goods with an international flavor are promoting the rise of convenience stores, bulk retail outlets and western-style family restaurants. Demand for products, such as meat, coffee, wine, sauce preparations, nuts, dairy products, and confectionery items is growing and the domestic processing industry lacks the capacity to supply these items.

The Korea-U.S. Free Trade Agreement (KORUS FTA) concluded in early 2007 is expected to deepen the longstanding alliance between the United States and Korea, and it will reduce Korean import tariffs on many

U.S. agricultural products. The KORUS FTA is expected to create more opportunities for U.S. exporters than any agreement since NAFTA. The KORUS FTA is currently pending in the National Assembly of Korea and the U.S. Congress; it must be ratified by both before it is implemented.

Korea has a very high population density. Seoul, the nation's capital, has grown into a global metropolis. Currently 23 million people live in Seoul and the surrounding metropolitan area - Incheon and Kyunggi Province. Altogether, the Seoul metropolitan area accounts for about 48 percent of the total population. The Seoul metropolitan area also currently houses about 84 percent of government bodies and institutes, 88 percent of Korea's 30 largest companies and 65 percent of the top-20 universities in the nation.

This concentration of population in the Seoul metropolitan area along with an efficient distribution system allows suppliers to realize promotional benefits from their efforts very quickly. The conflux of high population density, high internet connectivity and the ubiquity of on-line selling, home shopping channel sales and home grocery delivery offer lucrative marketing opportunities for many products.

Table 1. South Korean Agricultural Imports by Sector

(Millions of U.S. Dollars, Based on CIF Value)

	2007		2008		2009 (f)	
Category	World	U.S.	World	U.S.	World	U.S.
Consumer-Oriented	5,775	1,148	6,064	1,405	5,076	1,394
Intermediate	5,227	1,013	6,469	1,178	5,249	825
Bulk	4,103	1,719	6,305	3,917	4,550	1,886
Fish & Seafood	2,954	132	2,847	129	1,678	98
Forest Products	2,447	191	2,422	252	2,421	195
TOTAL	20,506	4,203	24,108	6,881	18,974	4,398

Note: (f) is a forecast based on January-July data. .

Source: Korea Trade Information Service (KOTIS), compiled by ATO Seoul

Table 2. Advantages and Challenges for U.S. Consumer-Oriented Foods

Advantages	Challenges
U.S. food is perceived as equal or superior quality	Changes in food regulations compounded by
relative to domestic products.	language barrier.
Increasing affluence of Koreans is shifting consumer focus from price to quality.	Food safety concerns and biotech issues. BSE issue is still lingering.
Local supply of agricultural products is limited.	Onerous inspection/customs clearance procedures.
KORUS FTA will make U.S. products more competitive with other foreign suppliers.	Korea has entered into FTA negotiations with many of our competitor countries.

#### SECTION II. EXPORTER BUSINESS TIPS

Where to Start

When considering the Korean market, exporters should conduct preliminary research to determine if the market is appropriate for their product. It may not be possible to market the exact same product in Korea as in the United States. Korean consumers may have different demands and Korean regulations differ for some additives and preservatives.

A good place to start is reviewing the attaché reports for Korea on the FAS website (see Section VI of this report). In addition, information from Korean importers, U.S. state departments of agriculture and the U.S. Department of Commerce (for non-agricultural products) could be helpful. In particular, the "Country Commercial Guide" includes a wide variety of useful information. Register for access to the Country Commercial Guide at: <a href="http://www.buyusa.gov/korea/en/">http://www.buyusa.gov/korea/en/</a>. Lists of Korean importers by product can also be obtained from the U.S. Agricultural Trade Office (see Section V of this report).

The next step might include sending catalogues, brochures, product samples, and price lists to prospective importers as a way of introducing the company and products. Once contact with an importer is established, it is advisable to visit the importer(s) in person, which will increase the seller's credibility with the Korean importer and give an opportunity to see the Korean market first hand. In Korea the clichés about "seeing is believing" and "one visit is worth 1,000 faxes and/or e-mails" are especially true. There is no substitute for face-to-face meetings. The supplier or exporter should bring samples as well as product and company brochures including price lists, shipping dates, available quantities, and any other information needed for negotiating a contract. While information in English is acceptable, having it in Korean is helpful. A general overview of your firm in Korean is a good plan.

Another way of finding potential importers is to participate in a local food show in order to showcase your products to a larger audience. Many Korean importers attending these shows are looking to establish reliable long-term trading relationships. Show participation enhances initial contacts with importers, agents, wholesalers, distributors, retailers and others in the food and beverage industry.

Currently, there are two trade shows supported by ATO Seoul in Korea. The "Seoul Food & Hotel 2010" exposition will be held in Ilsan in the suburbs of Seoul on May 12-15, 2010. The show offers a good opportunity to explore market opportunities in Korea. This show is a <u>trade only</u> show and targets importers, wholesalers, distributors, retailers, hotels, restaurants, food processors, media, etc. All other shows cater mostly to consumers. Please contact Mr. Russell Hood, President, Oak Overseas, Ltd. Phone: 704-837-1980 (ext: 302), Fax: 704-943-0853 and E-mail: <a href="mailto:rhood@oakoverseas.com">rhood@oakoverseas.com</a> to reserve space in the U.S. pavilion at Seoul Food & Hotel 2010. Another show is "Busan International Seafood and Fishery Expo 2010". This is the largest seafood related show in Korea, and will be held in Busan, the second largest city in the country, on November 11-13, 2010.

American companies should be sensitive to the uniqueness of the Korean market. An approach or a product that was successful in another market does not necessarily ensure the same tactic will be applicable to Korea. It may be necessary to adjust the product design, packaging and market approach for the Korean market, requirements

and tastes. A well-developed relationship with a Korean importer is an asset when determining how best to market a product.

For exporters of high-value niche market products, Food Export Association of the Midwest USA offers a Distributor Development Service (DDS), which provides a series of cost-effective services designed to assist U.S. suppliers with specific information on whether and how to approach the Korean market. It can also assist U.S. food companies in establishing and solidifying contacts in the Korean import, distribution, retail, food service, or food processing sectors through trade servicing and in-market assistance. For information on the DDS, see contact information for Food Export Association of the Midwest in Section V of this report.

#### **Local Business Customs**

Korea is a country of tradition. While importers understand international business, paying attention to cultural nuances will facilitate building a business relationship. The following are some business tips U.S. suppliers should keep in mind when dealing with Korean businessmen.

Obtaining Information: To obtain information from a Korean importer, it is best to ask directly and explain why the information is important. Koreans may require more of an explanation than Americans are used to providing. A lengthy discussion about the seller and the firm's history may be needed. If you do not receive a successful reply, there is nothing wrong with politely asking again. In Korea, it is often seen as a sign of seriousness to continue presenting your request. Additionally, Koreans will rarely say, "no" directly. Instead they may say something is "very difficult."

Initial Communications: Koreans prefer to deal face-to-face. As such, cold calling (or cold e-mailing) is problematic in Korea. When corresponding through written communication, start with words of appreciation, clearly mark the recipient's name, title, and division (as many Koreans have the same last name), avoid using long complex sentences and slang, indicate a reasonable time frame for a response, and close with additional words of appreciation.

Relationships: Personal relationships are very important. Koreans like to maintain long-term relationships and are often very loyal. Developing a relationship with a potential Korean partner is vital to establishing your credibility. If a seller has already entered this market, the established contacts can help to build trust with the new one.

Introductions: It is very helpful to have a formal introduction to the person or company with whom the seller wants to do business in Korea. Meeting the right person in a Korean company is almost always dependent on having the right introduction. For U.S. exporters that are new to the Korean market, ATO Seoul may be able to provide an introduction.

Name Cards and Address: The exchange of name cards is usually the first item of business. In Korea people

seldom call others by their first names. Instead, they use surnames (such as Mr. Hong) or title and surname together (such as President Hong). Never use a first name unless the person specifically asks to be called by his/her first name. Surnames are often written first on a Korean business card, for example Hong, Gil Dong would be referred to as Mr. Hong. For Westerners, it is difficult to know from the given names if the contact is a man or a woman.

Evening Gatherings: The office may not be the best place to discuss business matters or propose new ideas, especially when dealing with the older generation. It is helpful to get together in the evening for a less formal, but no less important, meeting. Korean businessmen often gather after work to see friends over drinks. There, many of the hierarchical traditions slacken. Although Koreans are wary of people who refuse to drink or who drink moderately, foreigners are given a little more flexibility especially if you explain that you have health or religious reasons for abstaining. A useful, cultural point to note in this situation is that it is impolite to pour one's own drink. As such, if you want a drink, do not be bashful about pouring a drink for others.

Meetings: Small talk is a good way to break the ice at the beginning of a meeting, and a short, orderly meeting with an agenda provided in advance will go a long way toward the completion of a successful meeting. It is very likely that the meeting will be with a senior staff member whose English may not be very good. At times, a junior staff member might translate but, if not, be prepared to provide all materials and/or requests in writing. Pay attention to the seating arrangement, usually the senior staff member will sit at the head of the table. Decisions are usually made from the top down in Korea. These days many Korean importers speak good English. However, when making initial visits, hiring a translator may be a valuable investment at certain times. Take time to educate the translator before hand so they have some familiarity with terms.

Dress: It is recommended to wear a business suit and tie when meeting or visiting Korean importers for the first time. First impressions are important.

Resolving Conflicts: Koreans do not like to appear to have "lost face." It is important to always try to give something even if you think you are in the right. It will help the conflict resolve more quickly. Visible anger is not useful in a confrontation. Instead, silence is a more effective method of conveying displeasure. Apologizing can also be useful and does not always mean you feel you were wrong. Lastly, never direct your criticism directly at one specific person, but at an entire group.

Special Note: One idiosyncrasy of the Korean language is that Koreans say "yes" when they might mean "no" or vice versa. For instance, in Korean, "Wouldn't you like to go home?" if answered with a "yes" means 'that's right, I would not like to go home". To avoid confusion, reply with a full sentence, "Yes, I would like to go home."

#### **General Consumer Tastes and Preferences**

Traditionally, Korean dishes require a lot of preparation time. Small restaurants specializing in only a few dishes are still common. Home preparation, however, is becoming increasingly rare. It is not unusual for

working members of the household to have business dinners five nights a week which is one reason restaurant consumption has continued to grow. For home consumption, busy consumers can purchase ready-made, local-style food items such as kimchi or bulgogi (thin-sliced marinated beef) at local grocery or convenience stores.

There is a general preference for national brand products and/or products that have long been recognized in the market. However, the younger generation has had exposure to Western style foods, especially American food. Korea is known as number one country in terms of number of students from overseas studying in the United States. It is reported that about 100,000 Korean students currently study in the United States plus over 50,000 of their spouses, children and parents and, thus, they are somewhat accustomed to U.S. brands and to the taste of American products.

Korean consumers also like natural, fresh food products, such as health foods, functional foods and diet foods. Koreans perceive organic, low-chemical or other "natural" products as healthy products. As a result, the market for organic and "natural" foods is a segment that has been developing rapidly. Koreans have always looked to their food to provide a functional or health benefit and foods made without the use of pesticides or insecticides appeal to Korean consumers.

It is also important to note that Korean consumers are very sensitive to food safety issues. They tend to get their information through the media and trust it in spite of the fact that it is often misleading information. Once a "food scare" rumor gets publicity, that food is affected and its reputation is quickly damaged.

#### **Food Standards and Regulations**

For information regarding food standards and regulations in Korea, please refer to the "FAIRS (Food and Agricultural Import Regulations and Standards) Country Report Annual 2009", KS9039 dated August 12, 2009.

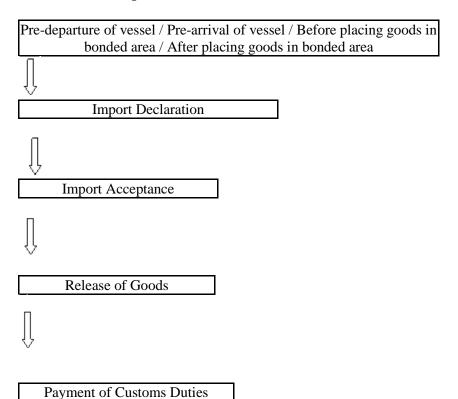
### **General Import and Inspection Procedures**

The Korea Customs Service (KCS), KFDA, the National Quarantine Office (for ports that do not have KFDA regional offices), the National Veterinary Research & Quarantine Service, and the National Plant Quarantine Service are the agencies involved in the import clearance process. Imports of agricultural products generally must receive clearance from several agencies and are, thus, more likely to encounter port delays than other imported products. Delays can be costly due to the perishable nature of many agricultural products. In addition, other entities may be involved in regulating imports through the administration of licenses or, in some cases, quotas for agricultural products.

KCS is responsible for ensuring that all necessary documentation is in place before the product is released from the bonded area. KCS operates the Electronic Data Interchange (EDI) system, and KFDA operates the imported food network system through its regional and national quarantine offices. The KFDA network system is connected to the EDI system, which permits KFDA inspection results to be transmitted more quickly, thus

shortening KCS clearance time. The respective quarantine inspection authorities must clear products subject to plant or animal quarantine inspection before KCS will clear them. The import inspection application must be written in Korean and submitted to the relevant agency.

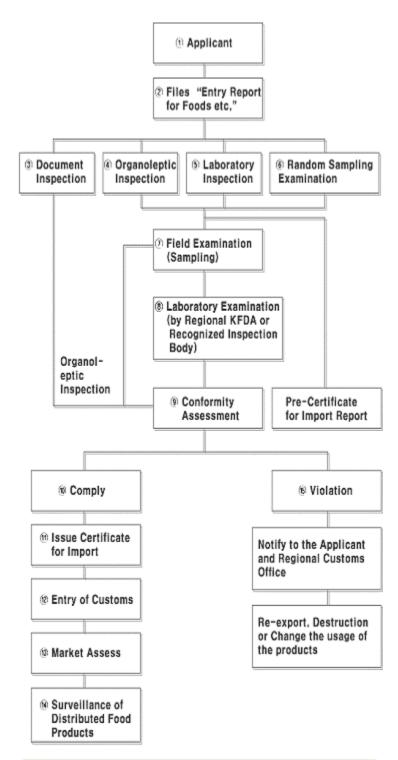
**Chart 1. KCS Import Clearance Procedures** 



Source: Korea Customs Service

(http://english.customs.go.kr/kcsweb/user.tdf?a=common.HtmlApp&c=1501&&page=/english/html/kor/facilitation/facilitation\_01\_01.html&mc=ENGLISH\_FACILITATION\_IMPORT)

Chart 2. Korea Food & Drug Administration (KFDA) Import Procedures



Korea Food and Drug Administration, Food Safety Bureau, Food Distribution Division

- 1. The importer or the importer's representative submits the "Import Declaration for Food, etc."
- 2. The type of inspection to be conducted is determined in accordance with the guidelines for inspection of imported food products. The types of inspection that a given food product may be subject to include: document inspection, organoleptic inspection, laboratory inspection, and random sampling examination.
- 3. If a product is subject to organoleptic inspection, laboratory inspection and random sampling examination, the KFDA inspector will conduct a field examination and take samples for laboratory testing.
- 4. KFDA conducts the conformity assessment from the information collected, using such items as test results, document inspection results, etc.
- 5. If a product complies with the Korean standards, KFDA issues a certificate for import. An importer can clear products with a KFDA import certificate.
- 6. If a product does not comply with the Korean standards, KFDA will notify the applicant and the regional customs office about the nature of the violation. The importer decides whether to destroy the product, return the shipment to the exporting country, or use it for non-edible purposes. If a minor violation can be corrected, as with labels, the importer can reapply for inspection after making the corrections.

For perishable agricultural products, such as fresh vegetables, fruits, etc., an importer can clear the products prior to completion of the laboratory test with a pre-certification authorization from KFDA. In this case, however, the

importer must be able to track distribution of the given product so the products can be recalled should the laboratory test indicate a violation.

**Table 3. KFDA Inspection Duration** 

Document Inspection	2 days
Visual Inspection	3 days
Laboratory Inspection	10 days
Incubation Test	14 days
Random Inspection	5 days

#### F. Labeling Requirements for Processed Food

In June 1998, KFDA was legally delegated authority for food labeling standards. The KFDA Food Safety Policy Team is responsible for establishing labeling standards for food products. KFDA regional offices inspect labeling of imported food products upon arrival. Provincial government health officials also have the authority to check labeling of both imported and domestic products in the market place.

With the exception of meat, egg, and dairy products, which are regulated by the MIFAFF, all imported food products are required to be labeled with the necessary information in Korean. Stickers may be used instead of manufacturer-printed Korean language labels for general food products. The sticker should not be easily removable and should not cover the original labeling. For functional food items, however, stickers are not permitted. Manufacturer printed Korean language labels must be used on such products.

Labels should have the following inscriptions printed in letters large enough to be readily legible:

- (1) **Product Name.** The product name should be identical to the product name declared to the licensing/inspection authority. For original equipment manufacturing (OEM) products, a country of origin 'OEM' mark should be indicated surrounding the product name effective April 30, 2010.
- (2) **Product type.** This identification is mandatory for specially designated products, such as teas, health supplementary foods, etc.
- (3) Importer's name and address, and the address where products may be returned or exchanged in the event of defects.
- **(4) Manufacture date (date, month, and year).** This is mandatory for specially designated products, such as boxed lunches, sugar, liquor, salts, and frozen dessert (manufacturing month and year for frozen desserts). For liquors, a manufacture number (lot number) or bottling date can substitute for the manufacture date.
- (5) Shelf life. Food product labels should indicate the manufacturer-determined shelf life. If various kinds of products are packaged together, the shelf life expiration date of the product with the shortest life should be noted on the label.

- (6) Contents. Weight, volume or number of pieces should be indicated. If the number of pieces is shown, the weight or volume must be indicated in parentheses. Calories are only required for food products subject to nutritional labeling.
- (7) Ingredient names and content. Effective September 7, 2006, the names of all ingredients must be included on the Korean language label. Artificially added purified water and names of ingredients used to make a composite raw ingredient amounting to less than five percent of the product in weight is excluded from the requirement. In the case of a composite raw ingredient amounting to less than five percent of the product by weight, only the name of the composite raw ingredient must be listed on the Korean language label. In the case of a composite raw ingredient amounting to over five percent of the product by weight, the names of all ingredients contained in the composite raw ingredient must be listed on the Korean language label. Ingredients must be listed in order of predominance by weight, that is, the ingredient that weighs the most is listed first, and the ingredient that weighs the least is listed last. Food additives must also be listed by full name, abbreviated name, or purpose on the label (e.g. Ferric Citrate, FECitrate, or nutrient fortified substance). Food items known to be food allergens must be indicated on the label even if they are added as part of a mix at minimal levels. Food items considered as food allergens include eggs, milk, buckwheat, peanuts, soybeans, wheat, mackerel, crab, shrimp, pork, peaches and tomatoes. Any food product containing one or more of the 12 items listed above as a raw ingredient(s) must indicate so on the Korean language label.
- (8) **Nutrients.** Only designated products are subject to nutritional labeling.
- (9) Other items designated by the detailed labeling standards for food. This includes cautions and standards for use or preservation (e.g., drained weight for canned products, radiation-processed products, etc.).

### **Categories exempt from labeling requirements**

- 1. Agricultural products such as grains; fishery items, such as whole frozen fish; and fruits, that are not contained in a container or package, etc.
- 2. Foods, etc., to be used for manufacturing for a company's own use (Documents that show such intent need to be provided.) In this case, the name of the product, the name of the manufacturer, and manufacture date, shelf life or best before date shall be indicated on the original package either in English or in a language of an exporting country.
- 3. Products imported for the purpose of acquisition of foreign currency, under the provisions of Article 34 of the Ministerial Ordinance to the Foreign Trade Act.

A revision, dated September 2006, requires mandatory indication of trans fatty acids as part of nutritional labeling. Products subject to nutritional labeling must indicate the content of trans fatty acids beginning December 1, 2007.

A second revision, dated January 2007, introduced a "best before date" for certain food products for which the quality can be maintained as long as products are stored in a proper way. Products include jams, saccharide products (e.g. dextrin, oligosaccharide, fructose), teas, sterilized beverages, sterilized curry products, starch, honey, wheat flour, canned and retort packaged products. Those products can choose either a best before date or a shelf life on the product label.

A third revision, dated October 2007, includes some changes in nutritional labeling, criteria for the labeling of trans fatty acids and the addition of shrimp as a food allergen.

The latest revision, dated June 2008, requires mandatory labeling of the manufacturing date for frozen desserts effective January 1, 2009.

The latest two revisions, dated May and June 2009, require mandatory inner package labeling for double packaged products, mandatory labeling of OEM products, a restriction of the use of photo or picture of fruit and ingredients for products that contain synthetic flavors effective April 30, 2010. Concerning inner packaging labeling requirements, products whose area of the largest side of the inner package is over  $30 \text{cm}^2$ , the product name, net content with calories corresponding to the net content, shelf life or the best before date, and the nutrients shall be included on the inner package labeling. Please see Attaché Report KS9025 and KS9032 for details.

### Food Additive Code (Administered by KFDA)

The Food Additive Code guides the use of all food additives in Korea. As of July 2009, Korea had a positive list of 616 approved food additives. Food additives are grouped into four categories: (a) chemical synthetics – 405 items, (b) natural additives – 202 items, (c) mixture substances – mixture of approved additives, and (d) sanitizers – nine items. Most additives and/or preservatives are approved and tolerance levels are established on a product-by-product basis in Korea. This creates difficulties as tolerances can vary from product to product. Adding a new additive to the approved list can be time consuming and troublesome. Even though there may be an established CODEX standard for a given food additive, if that food additive is not registered in the Korean Food Additive Code, or even if it is registered but usage in a certain food product is not specified, use of that food additive in the given food product is prohibited. This means that only food additives registered in the Korean Food Additive Code are allowed for use in food products, in accordance with the usage standards specified in the Food Additive Code.

KFDA posts the Food Additive Code on its English website. The English website is very user friendly, and provides names, usage standards, and specifications for all approved additives. To access the Korean Food Additive Code in English, please follow the instructions below:

- 1. Go to www.kfda.go.kr
- 2. Click "English" on the top
- 3. Click "Korea Food Additive code" on the bottom of the left hand side column

For a short cut, go to the following website directly:

http://fa.kfda.go.kr/foodadditivescode.html

For registration of new additives to the Korean Food Additive Code, the "Guidelines for Designation of Food Additives" explains the detailed information that needs to be submitted to KFDA. KFDA's review process usually takes a year or so.

The office responsible for approving food additives is as follows:

#### **Food Additives Standardization Division**

Food Standardization Department Korea Food & Drug Administration # 5 Nokbeon-dong, Eunpyung-ku Seoul, Korea 122-704

Phone: 82-2-380-1687; Fax: 82-2-354-1399

#### **Tariffs**

Tariffs vary considerably from product to product. In general, tariff rates are higher for products that are produced domestically. Processed products and bulk products needed for local industries generally have lower tariffs. Detailed information on current and prospective tariffs under the KORUSA FTA can be found at: <a href="http://www.ustr.gov/assets/Trade\_Agreements/Bilateral/Republic\_of\_Korea\_FTA/Final\_Text/asset\_upload\_file">http://www.ustr.gov/assets/Trade\_Agreements/Bilateral/Republic\_of\_Korea\_FTA/Final\_Text/asset\_upload\_file</a> 786\_12756.pdf Exporters can contact the ATO for specific information on tariff rates.

#### **Sample Shipments**

Sample shipments of general processed food products are not subject to import requirements. For sample shipments, the invoice should be marked as having no commercial value. If the volume or the market value is not considered a sample, it will be subject to import requirements. A phytosanitary certificate and a meat export certificate are required for products subject to quarantine inspection even if they are shipped as samples.

### Copyright and/or Trademark Laws

The Korea Industrial Property Office is responsible for registration of trademarks and for review of petitions related to trademark registration. In accordance with the Trademark Law, the trademark registration system in Korea is based on a "first-to-file" principle. A person who registers a trademark first has a preferential right to that trademark and Korean law protects the person who has the right over the trademark. To prevent trademark disputes, U.S. companies considering conducting business in Korea are encouraged to register their trademarks prior to beginning their business operations.

### Laboratories Authorized to Inspect on Behalf of the Korean Government

## 1. U.S. laboratories accredited by the Korean government (KFDA)

KFDA operates a program that recognizes foreign laboratories as official testing laboratories. This program aims to enhance the efficiency of conducting inspection of imported foods. KFDA authorizes foreign laboratories and recognizes inspection certificates or certificates of laboratory test results issued by these authorized laboratories. As of now, there are two U.S. laboratories that have been authorized by KFDA. They are:

## Oregon Department of Agriculture Export Service Center

1200 N.W. Naito Parkway, Suite 204

Portland, Oregon 97209-2835

Tel: 503-872-6644; Fax: 503-872-6615

E-mail: esc-food@oda.state.or.us

Authorized for food-related testing, such as residue and microbiological testing on food and beverages, food packaging, and health functional food, which are bound for Korea

### Omic USA Inc.

Mr. Ryuichi Kurosawa, President 1200 N.W. Naito Parkway

Portland, Oregon 97209

Tel: 503-224-5929; Fax: 503-223-9436

Authorized for food-related testing, such as residue and microbiological testing on food, beverages, and health functional food, which are bound for Korea.

A certificate of inspection from these labs expedites clearance inspections at ports of entry in Korea as KFDA recognizes testing results conducted by the labs. It will minimize the chances of product rejection upon arrival.

## 2. Korean laboratories accredited by KFDA

No.	Name	Web Address	Accredited Testing
1	Korea Advanced Food Research	<u>www.kafri.or.kr</u>	Food, Health functional food,
	Institute		Qualitative GMO testing
2	Korea Health Industry	www.khidi.or.kr	Food & Health functional food,
	Development Institute		Parasite eggs in food
3	Korea Advanced Food Research	www.kafri.or.kr	Food & Health functional food
	Institute – Busan Branch		
4	Korea Food Research Institute	www.kfri.re.kr	Food & Health functional food
5	Korea Basic Science Institute –	www.kbsi.re.kr	Dioxin
	Seoul Center		
6	Korea Testing Laboratory	www.ktl.re.kr	Dioxin
7	Jeonbuk Bioindustry Development	www.jbdi.or.kr	Qualitative GMO testing for

	Institute		imported food
8	Korea Research Institute of Analytical Technology	*	Food & Health functional food, Qualitative GMO testing for imported food
9	Korea Health Supplement Institute	<u>www.khsi.re.kr</u>	Food & Health functional food
10	Kogene Biotech	www.kogene.co.kr	Qualitative GMO testing
11	Takara Korea Biomedical	www.kgac.co.kr	Qualitative GMO testing
12	Korea Institute of Health Promotion	www.kahp.or.kr	Parasite eggs in food
13	SGS Testing Korea	•	Qualitative GMO testing for imported food
14	JPNC	www.jnc.co.kr	Qualitative GMO testing

#### L. Documents generally required when food is imported

Invoice

Bill of Lading, or Airway Bill

**Packing List** 

Certificate of Origin (not required if there is "Made in USA" on the label.)

Names of all ingredients with percentage of major ingredients

**Processing Method** 

Certificate of Production Date

Packing Material (not required for bottles, cans and paper packages)

Non-biotech (certification for corn, soybeans and potatoes)

Sanitary certificate (for meat, fruit, nuts, vegetables, plants, grains, etc.)

#### SECTION III. MARKET SECTOR STRUCTURE AND TRENDS

Local eating habits have changed dramatically in recent years. A diet that has long been based on rice has become progressively more centered on wheat and protein. For instance, per capita rice consumption has decreased from 89 kilograms in 2001 by about 18 percent to 73 kilograms in 2007 over the past 6 years. At the same time, consumers are seeking more diversity and are becoming more quality-oriented. Consumption of fish, fruits and vegetables has also increased. Consumer preferences are shifting toward foods that are convenient to cook rather than those that require lengthy preparation. At the same time, demand for greater quality in terms of flavor and nutrition has increased. Consumers are becoming more health and safety conscious in their food buying habits, as ingredients, packaging, shelf life and toxicity are becoming important determinants of purchasing behavior. Spending habits are also becoming more diversified, as individual preferences shift and a wider variety of foods are available to meet consumer demands. These shifts toward quality, variety, convenience, safety and health have resulted not only in increased consumption of processed food, but have also stimulated the growth of the domestic food processing industry.

### **Retail Food Sector**

The retail sector in Korea has undergone dramatic change since the opening of the first hypermarket store in 1993 (E-Mart store by Shinsegae Co.) and the liberalization of large-scale retail business to foreign ownership in 1996 (Macro, a Dutch retailer, was the first one to enter the market). Modern retail businesses such as hypermarkets, grocery supermarkets, convenience stores and on-line retailers have grown rapidly at the expense of traditional retail outlets of wet markets and family-oriented small grocers over the years. Growth of these new retailers, coupled with the development of information technology and income levels, has significantly changed the way Korean consumers purchase daily necessities, including food.

As of 2007, the size of the overall retail market in Korea was estimated at W232 trillion Korean Won [2] (approximately \$250 billion), up 5.6 percent from the previous year. The growth of overall retail market sales has slowed down in recent years due to the sluggish local economy and stagnant performance of traditional retailers. However, modern retail businesses have continued a rapid expansion to take an estimated 40 percent of the retail market sales today. Although on a decline, traditional retailers still account for a significant retail force especially in areas where modern large-scale retailers have yet to penetrate.

On-line sales constitute a rapidly growing segment of retail food sales. Korea's high level of internet connectivity and increasing focus on convenience and variety bodes well for future development of on-line sales. Products purchased on-line are also becoming more diverse from cosmetics to electronics to health foods. Most of the leading off-line mass retailers now operate Internet stores and offer home-delivery to compete.

Table 4. Food and Non-food Retail Market Sales in Korea Trillion won

Retail Type	20	2007		2008(E)		2009(F)	
	Sales	Growth	Sales	Growth	Sales	Growth	
Department Stores	18.9	3.2	19.9	4.9	20.3	2.0	
Hypermarkets	28.2	9.8	29.8	5.6	30.7	3.1	
Supermarkets	11.8	4.7	12.5	6.2	13.2	5.0	
Convenience Stores	4.6	11.0	5.4	15.3	6.0	11.6	
Internet Shopping Malls	15.8	17.1	18.4	16.9	30.8	13.1	
TV Home Shopping	3.5	-3.8	3.6	3.2	3.6	1.3	
Traditional Markets	79.7	3.1	80.5	0.9	78.7	-2.2	
Total	161.6	5.6	170.0	4.6	173.3	1.9	

Average Exchange rate in 2008: US\$ = 1,103 Korean won

Source: Food Distribution Yearbook 2009

Table 5. Receipts from Food Products Sales for Each Retailer: 2008

Retail Type	Food Portion
Supermarkets	77.7%
Hypermarkets	53.3%
Convenience Stores	48.4%

Department Stores	15.2%
On-line Shopping	8.6%

Source: The Yearbook of Retail Industry 2009

There are several types of outlets that handle food and agricultural products. They include hypermarkets, shopping centers, supermarkets (super chain companies and several thousand independent small supermarkets and outlets), department stores, convenience stores, mom and pop stores, National Agricultural, Fishery and Livestock Cooperative Federation (NACF) stores, discount stores or membership-type warehouse stores and general market places (e.g., conventional open air markets), and periodic market places in rural areas (normally open once every 5 days).

Most retailers purchase imported food products from importers and/or wholesalers. A few retailers started to import a limited number of food products directly when the import volume is large. U.S. exporters should contact importers and distributors, along with retailers to market their products. Currently, the customs clearance process is cumbersome, costly, and generally not cost effective to bringing in mixed container loads. Instead, importers bring in full containers of a particular product, store in-country or distribute to retailers or other distributors.

1. Hypermarkets/Discount Stores: Total sales of hypermarkets were 29.9 trillion won in 2008, up 6 percent from the previous year. The three big players in this sector (E-Mart, Home Plus and Lotte Mart) accounted for about 78 percent of the sector's total sales in 2008. The market share of hypermarkets is likely to increase further in the years to come as there still remains room in the market for additional 100-200 stores as a result of on-going renovation projects of old metropolitan areas and developments of new residential areas across the country.

Table 6. Sales by Hypermarkets/Discount Stores in 2008

Retail Name	Sales (Billion	Sales (Billion Growth Rate Number o		of Stores
	Won)	(%)	Local	Overseas
E-Mart	10,859	5.6	120	18
Home Plus	7,800	13.7	111	28
Lotte Mart	4,550	6.9	63	
New Core Outlet	1,540	0.9	16	
Costco Sale	1,016	24.5	6	
NH Distribution	867	14.9	6	
GS Mart	814	1.9	14	
Mega Mart	636	2.3	5	3

Source: The Yearbook of Retail Industry 2009

2. Convenience Stores: According to the KOSCA report, there were 12,485 outlets in 2008, up from 11,056 outlets in 2007. The total sales by the 8 convenience store companies surveyed by KOSCA were about 6.5 trillion won in 2008, a 16 percent increase from 5.6 trillion won in 2007. Of total sales, food and beverage sales accounted for 48.4 percent in 2008. This sector is expected to grow substantially over the next few years as the

number of outlets increases. The major players in this market are Family Mart, GS25 and Seven Eleven.

**Table 7. Number of Convenience Stores** 

Store Name	2007	2008
Mini Stop	1,017	1,079
Buy The Way	1,054	1,231
Seven Eleven	1,760	2,003
C-Space	128	130
GS25	2,856	3,368
Family Mart	3,751	4,159
OK Mart	307	287
Joy Mart	183	208
Total	11,056	12,485

• Supermarkets: The total sales by 9 supermarket companies amounted to 3.5 trillion won in 2008. Of the total sales, food sales accounted for 77.7 percent of all receipts. The major players in this market are GS Supermarket, Lotte Supermarket and Top Mart.

Table 8. Sales by SupermarketsSales: Billion won

Store Name	Sales	Number of Stores
GS Supermarket	870	105
Lotte Super	865	110
Top Mart	689	56
Home Plus Express	400	110
Kim's Mart	204	37
Good Morning Mart	200	26
SM Mart	145	17
Bada mart	97	24
Halla Mart	54	9

For further detailed information on the retail food sector in Korea, please click the Retail Food Sector Biennial Market Brief 2009 – KS9006 dated February 23, 2009 in Section VI of this report.

### Hotel, Restaurant and Institutional (HRI) Industry

The Monthly Statistics of Korea (July 2009 Issue) shows that the average monthly expenditures on food, non-alcoholic beverages, and eating out meals per household in cities in 2008 amounted to about \$546, accounting for 21.4 percent of typical household's total expenditures. Expenditures on restaurant meals have been increasing rapidly and accounted for 48 percent of the total expenditures Koreans made on food and beverages in 2008.

Table 9. Average Monthly Expenditures on Food and Non-alcoholic Beverages per Household in Cities in 2008

Food Items	Expenditure (US\$)	Percent
Restaurant Meals	262.0	48.0%
Fruits and Vegetables	68.8	12.6%
Cereals and bread	50.6	9.3%
Meat	46.8	8.6%
Other foods	41.2	7.5%
Fish and Fishery Products	34.1	6.2%
Milk, Cheese and Eggs	26.5	4.9%
Non-alcoholic Beverages	16.1	2.9%
Total	546.1	100%

Average Exchange Rate in 2008: US\$ = 1,103 won

Source: Monthly Statistics of Korea, July 2009

The Korean food service sector garnered \$61.3 billion of cash register sales in 2007 (Average exchange rate in 2007 was 929 won against US\$). The total number of restaurants, food service establishments, bars and pubs was 550,823 providing employment for 1.5 million employees. However, about 90 percent of restaurants were small family-owned businesses that hired less than five employees. Average annual sales per establishment amounted to \$110,872 in 2007.

1. Hotel Segment. A good number of new hotels are currently under construction or are planned in order to meet the increased demand for additional hotel rooms. According to a government study, the market will need an additional 16,000 guest rooms by 2010 in the Seoul metropolitan area alone. The shortage of hotel rooms is expected to be worse in regional markets where new industrial or tourist districts are under development. Recognizing the emerging opportunities, local conglomerates have unveiled plans for new hotels throughout the nation. A 106 story hotel is currently under construction by Lotte Hotel in Busan, which upon completion will be one of the tallest hotel buildings in the world. This is a prime example of the type of investments being made in the sector.

The hotel sector, especially five and four star hotels with in-house premium restaurants, has played a leading role in introducing new-to-market food products and recipes to local opinion leaders. It also has served as an efficient venue for promotional activities of the food service industry, including menu promotions, product launchings and technical seminars. Currently, food and beverage sales are estimated to comprise 40 to 50 percent of total sales revenue of five and four star hotels. Some leading hotels, the Shilla and the Westin Chosun for example, have expanded their food service businesses outside of their hotels and now operate detached restaurants in various formats, including microbrew pubs, food courts, coffee shops, bakery shops and premium gourmet restaurants. Although the role played by hotels in the food service sector is on a gradual decline due to the growth of restaurants on the street, it is likely that the sector will remain a leading distribution channel for premium, high-quality imported food and beverage products.

2. Restaurant Segment. Although on a steady decline in number due to the rapid growth of international-theme restaurants, traditional Korean food restaurants still take the dominant part of the restaurant sector. However, menus and products served in these Korean restaurants are becoming fused with more diverse ideas and styles of

international cuisines, offering greater opportunities to imported products. In a similar vein, many of the international dishes served at the restaurants in Korea are somewhat 'Koreanized' in terms of the taste, ingredients, and style. In general, local consumers want more hot spices, vegetables and seafood ingredients added to international recipes while preferring less salt, oil and fat.

Due to the high population density, delivery service is commonly offered by many restaurants in metropolitan areas. For example, the Pizza Hut Korea chain makes 70 percent of the sales from home delivery service. The high real estate cost is also forcing small scale restaurants to focus on the home delivery market.

It is notable that Korea has an exceptionally high number of bars and pubs. The newest trends in the segment include micro-brew pubs, wine bars and the growth of bars under franchise management. Although decreasing among the health conscious elderly generation, drinking is still considered an important part of business and social life. Although slowly declining in popularity, beer and Soju [3] are by far the most consumed alcoholic beverages among the general public. Although the consumption of hard liquor has been on a gradual decline in recent years mainly due to increased health concerns, soju sales have maintained a steady growth backed by the launch of new products that contain less alcohol (most popular Soju products now contain less than 20 percent alcohol). This year a 17 percent alcohol was introduced which allows it to be advertised on television after 10:00 p.m. Alcohol beverage with greater than 17 percent alcohol contend cannot be advertised on television.

Table 10. Sales by Restaurants Type in 2008

Type	Number of	Number of	Sales (\$million)
	Restaurants	<b>Employees</b>	
Korean Style Restaurants	266,620	728,909	31,217
Chinese Style Restaurants	21,722	69,862	2,498
Japanese Style Restaurants	6,299	30,084	1,520
Western Style Restaurants	9,696	54,838	2,525
Other Western Style Restaurants	527	2,732	105
Cafeteria	3,962	32,123	2,527
Catering	462	3,358	179
Bakery Store	9,060	31,177	1,364
Pizza, Hamburg & Sandwich	11,469	53,183	1,907
Chicken	22,698	46,762	1,651
Noodle & Gimbob (rice rolls)	49,588	103,702	3,181
Other Restaurnts	3,629	10,561	989
Bars and Pubs	145,091	333,019	11,642
Total	550,823	1,500,310	61,305

Source: Yearbook of Retail Industry 2009

Table 11. Profile of Major Family Restaurant Chains

Brand Name	2006		2007		2008	
	Sales	Number	Sales	Number	Sales	Number
Outback	250	88	270		275	101

Billion Won

VIPS	240	67	270	80	250	80
TGIF	130	51	110	51	80	30
Bennigan's	100	31	85	32	94	30
Marche'	25	7	51	6	52	5
Sizzler	22	8	17	8	14	5
Tony Romas	16	7	12	6	10	5

US\$ = 956 Korean won in 2006, 929 won in 2007 and 1,103 won in 2008

Source: Yearbook of Retail Industry 2009

Table 12. Profile of Major Pizza Restaurant Chains Sales: Billion Won

Brand Name	20	2006		2007		2008	
	Sales	Number	Sales	Number	Sales	Number	
Pizza Hut	400	340	400	330	430	330	
Mister Pizza	240	300	320	320	390	350	
Domino Pizza	240	287	250	289	300	305	
Ethang	120	303	150	350	NA	NA	
Papa Johns	25	54	31	65	35	70	

US\$ = 956 Korean won in 2006, 929 won in 2007 and 1,103 won in 2008

Source: Yearbook of Retail Industry 2009

Table 13: Profile of Major Chicken Restaurants Billion Won

Brand Name	20	007	2008	
	Sales	Number	Sales	Number
BBQ	166	1850	182	1800
Gyochon Chicken	90	1030	97	1035
Nene Chicken	70	700	80	830
TTorae Orae Chicken	55	1000	60	1000
Gubne Chicken	16	295	37	514
Mexicana Chicken	30	1100	35	800
Pericana Chicken	220	1600	200	1600

US\$ = 929 won in 2007 and 1,103 won in 2008

Source: Yearbook of Retail Industry 2009

Table 14: Profile of Major Coffee Shop Chains Sales: Billion Won

Brand Name	20	07	2008		
	Sales Number		Sales	Number	
Starbuck's	134	233	160	282	
Angelinas	33	91	65	148	
Hollys	45	130	67	183	
Tom and Tom's	18	71	36	111	

US\$ = 929 won in 2007 and 1,103 won in 2008

Source: Yearbook of Retail Industry 2009

3. Institutional Food Service Segment: The institutional food service segment maintains a solid growth as more

office workers and students are seeking quality meal options at affordable price. It is the general practice in Korea that private companies and public offices provide free meals to the employees as part of the compensation package. In addition, all schools, except colleges, are now regulated to provide lunches to the students. Many offices and schools that in the past directly operated in-house institutional restaurants have switched to outside commercial operators for quality and efficiency. It is expected that commercial institutional feeding services will keep expanding the market share at the expense of in-house restaurants in the coming years.

The growth of the commercial institutional feeding segment is mainly led by a handful of leading players, all of them subsidiaries or affiliated businesses of local conglomerates. The leading players are currently closing down small scale outlets to focus on big volume clients, which are leaving some room for smaller players to grow. In particular, after mass food poisoning incidents broke out during the last couple of years, leading players have stepped away from the school segment.

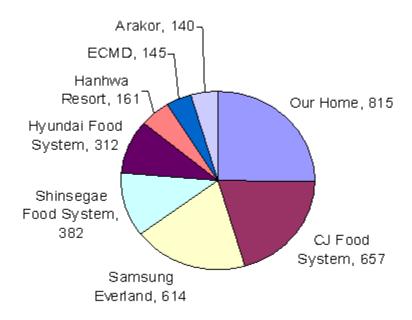
Most of the leading companies have diversified into regular restaurant businesses, including food courts, cafeterias, bars, coffee shops, bakery shops and premium restaurants. Some of the leading companies have also expanded into the food service distribution business that offers a broad line of products to outside restaurants. It is expected that the distribution business arms of these institutional food service companies will someday evolve into separate, independent broad-line food service distribution companies.

Price and stable supply capability are the two most important criteria when restaurants in the segment make purchasing decisions. Consequently, the segment relies heavily on low price products from export oriented countries, including China, South Asia, and Australia. However, it is expected that the segment will accept more high value, further processed American products in the coming years that can save labor and overhead cost.

Chart 3. Profile of Major Institutional Food Service Companies: 2007

Source: Yearbook of Retail Industry 2008

## Annual Sales (Million \$)



For further detailed information on the hotel, restaurant and institutional industry in Korea, please click the HRI Food Service Sector Annual Report – KS8012 dated March 3, 2008 in Section VI of this report.

## **Domestic Food Processing Sector**

The Korean food and beverage manufacturing and processing industry is a major consumer of imported raw materials, intermediate products, ingredients and additives. Imports are necessary to support the processing industry because local production cannot meet the demand. Korea imports almost all types of agricultural products for processing. Corn, soybeans, wheat, essential oils, frozen concentrated orange juice, poultry meat, almonds, walnuts, powdered milk, and whey powder are good examples of the raw materials and ingredients imported into Korea for use in food processing. U.S. suppliers have a strong opportunity to export raw materials or ingredients for use in food processing in Korea. The total production of food, foodstuffs, meat, fish and beverages at 8,613 processors with 5 or more employees is estimated at \$57 billion in Korea in 2007.

Table 15. Food Grain Self-sufficiency Ratio in 2007 in Korea

	Total	Rice	Barley	Wheat	Corn	Soy Beans	potatoes	Others
A*	27.2%	95.8%	48.3%	0.2%	0.7%	11.1%	98.4%	9.8%

$\mathbf{B}^*$	51.6%	95.8%	52.3%	3.2%	3.2%	34.5%	109.1%	10.4%

A\* represents self-sufficiency Ratio including feed

B\* represents self-sufficiency Ratio for food only

Source: Food, Agriculture, Forestry and Fisheries Statistical Yearbook 2008

Table 16. Output by Food and Beverage Manufacturers

with 5 or more Employees: 2007 Billion won

Food Sector	Value	No. of workers
Meat Processing	6,725	27,650
Fish and marine processing	3,399	29,708
Fruit and vegetable processing	1,830	15,907
Fats and oils manufacturing	1,345	2,078
Dairy and ice cream	5,914	10,242
Grain processing and starch	5,835	10,009
Other food stuff processing	13,968	72,546
Feed processing	5,921	8,563
Alcoholic Beverages	4,366	7,040
Non-alcoholic beverages	3,233	7,585
Total	52,536	191,328

The average Exchange Rate in 2007: US\$ = 929 won

Source: Report on Mining and Manufacturing Survey, issued Dec. 2008

Most Korean food and beverage manufacturers are small-scaled companies. As of the end of 2007, there were 8,613 food, livestock, dairy and beverage manufacturing companies with a labor force of five or more across Korea. Of these there are only 15 manufacturers with 500 employees or over as shown on the following table. Only 3.4 percent (289 manufacturers) have 100 or more employees.

Table 17. Employment Size of Food and Beverage Manufacturers: 2007

No. of Employees	No. of Manufacturers	Percent
5-9	4,356	50.6%
10-19	2,160	25.1%
20-49	1,358	15.8%
50-99	450	5.2%
100-199	193	2.2%
200-399	57	0.7%
300-499	24	0.3%
500 and Over	15	0.2%
Total	8,613	100.0%

Source: Report on Mining and Manufacturing Survey, issued Dec. 2008

#### **Trends in Holiday Sales**

There are two major holidays in Korea when sales dramatically increase: In 2010, the three-day Lunar New Year

Holiday will take place on February 13, 14 and 15, and the three-day Chusok (Korean Thanksgiving) holiday will take place on September 21, 22 and 23. During these holidays, many Koreans give gifts to their relatives, friends and business associates. Beef ribs, fruits and other high value food products are popular during these holidays. Retailers conduct special promotions to market holiday food gifts.

## **On-line Retailers**

One-line Shopping. The popularity of e-commerce marketing channels is bolstered by the high level of internet connectivity and mobile phone use in Korea. On-line retail business remains one of the fastest growing segments in the market as more consumers are attracted to this innovative shopping method for convenience and competitive pricing. There are five TV home shopping companies in Korea approved by the government, which sell their products in a variety of ways including catalogs, internet sales, and television sales programming. Virtually all kinds of food products that are found in conventional retail stores are available on-line since conventional retailers now operate internet stores coupled with home delivery service.

The sales of on-line retailers, including internet shopping, TV home-shopping and catalog shopping, have increased by double digits over the last five years, or W23 trillion of retail market sales in 2008. Korea has the right mix of socio-economic conditions, in particular dense population and high affinity towards information technology, that foster development of on-line retailing.

Table 18. Sales of On-line Shopping

	2004	2006	2008
Catalog Shopping	W560 billion	W649 billion	W708 billion
TV Home Shopping	W3.9 trillion	W4.2 trillion	W4.0 trillion
Internet Shopping	W8.2 trillion	W13 trillion	W18.3 trillion
Total	W12.7 trillion	W17.8 trillion	W23 trillion

Exchange Rate: US\$ = 1,145 won in 2004, 956 won in 2006 and 1,103 won in 2008

Source: The Yearbook of Retail Industry 2009

SECTION IV. BEST HIGH-VALUE PRODUCT PROSPECTS

Product Category	HS Code Nbr	2008 Imports: (\$ Mil) Total: USA:	5 Yr. Avg. Annual Import Growth	Tariff	Key Constraints over Market Development	Market Attractiveness for U.S.
Beef	0201 0202	960 194	-2%		High tariffs. BSE image	Ban on bone-in beef lifted.
Pork	0203	823 226	70%	22.5-25%	High tariff	Strong demand
Poultry	0207	116 57	4%	18-27%	Not manually trimmed.	Price- competitive.

Citrus	0805	125 117	1%	30- 50%	High tariffs	Predominant supplier.
Cheese	0406	239 55	31%	36%	Higher prices	Good taste and quality
Fresh Cherries	0809.20	32 29	136%	24%	Fumigation required and short shelf life.	Not much competition
processed vegetable, fruits	2001- 2009	634 161	16%	5-50%	High tariffs	Good quality
Whey	0404	117 13	42%	20-49.5%	TRQ is applied.	Good quality & competitive prices
Wine	2204	167 16	53%	15%	Fewer varieties than French. Chilean wine lower tariffs	Consumption is growing rapidly
Fish and Seafood	03 1604 1605	2,847 129	10%	*10-20%	Higher prices	Good quality
Bread, cakes, pastry, etc.	1905	153 50	30%	8%	Higher prices.	Good quality
Nuts	0802	92 86	32%	8-50%	High tariff for walnuts.	Dominant supplier.
Processed meat	1601- 1602	102 32	44%	18-30%	High prices	Good quality
Sauces & Condiments	2103	148 19	16%	8-54%	High prices	Good quality

<sup>\*</sup>The tariff rates differ widely depending upon the product. For specific tariff rates, please contact ATO Seoul.

## SECTION V. KEY CONTACTS AND FURTHER INFORMATION

## KEY FAS/USDA CONTACTS AND FURTHER INFORMATION

## For further information about the Korean agricultural market, please contact:

## **U.S.** Agricultural Trade Office

Korean Address: Room 303, Leema Building 146-1, Susong-dong, Chongro-ku, Seoul, Korea

U.S. Mailing Address: U.S. Embassy Seoul, Unit 15550-ATO, APO, AP 96205-5550

Telephone: 82-2 397-4188 Fax: 82-2 720-7921

E-mail: <a href="mailto:atoseoul@fas.usda.gov">atoseoul@fas.usda.gov</a>
Website: <a href="mailto:www.atoseoul.com">www.atoseoul.com</a>

## **Agricultural Affairs Office**

Korean Address: U.S. Embassy, 82, Sejong-ro, Chongro-ku, Seoul, Korea

U.S. Mailing Address: U.S. Embassy Seoul, Unit 15550-AgAff, APO, AP 96205-5550

Telephone: 82-2 397-4297 Fax: 82-2 738-7147

E-mail: <u>agseoul@fas.usda.gov</u>

## For more information on how you can register for USDA/FAS' Supplier List:

The United States Department of Agriculture's Foreign Agricultural Service (USDA/FAS) offers information and services that can be beneficial to both new and experienced exporters. For example, the U.S. Suppliers Service is a searchable database of over 5,000 U.S. exporters and their products, which is used by USDA/FAS to help facilitate connecting potential buyers with U.S. suppliers. This database is used by more than 85 USDA FAS Overseas offices to help export agents, trading companies, importers and foreign market buyers locate U.S. suppliers. It is also used to recruit U.S. exporters to participate in market development activities sponsored by USDA and federal export programs.

You can register online for this service at

http://www.fas.usda.gov/agexport/exporter.html

**AgConnections Team** 

AgExport Services Division, Foreign Agricultural Service, Washington, D.C.

Telephone: 202-690-4172 Fax: 202-205-2963

E-mail: joyce.estep@usda.gov

Website: www.fas.usda.gov/agx/agx.html

### For further information about sanitary and phytosanitary requirements, please contact:

#### **U.S. Animal Plant and Health Inspection Service (APHIS)**

Korean Address: Room 303, Leema Building 146-1, Susong-dong, Chongro-ku, Seoul, Korea

U.S. Mailing Address: U.S. Embassy Seoul, Unit 15550-APHIS, APO, AP 96205-5550

Telephone: 82-2 725-5495 Fax: 82-2 725-5496

E-mail: yunhee.kim@aphis.usda.gov

Website: www.aphis.usda.gov

### For information about activities by Strategic Trade Regional Groups, please contact:

### Food Export Association of the Midwest USA

309 W. Washington St., Suite 600

Illinois 60606

Telephone: 312-334-9200 Fax: 312 334-9230

E-mail: thamilton@foodexport.org

Website: www.foodexport.org

### **Western United States Agricultural Trade Association (WUSATA)**

2500 Main Street, Suite 110, Vancouver, WA 98660-2697, USA

Telephone: 360-693-3373 Fax: 360-693-3464

E-mail: <a href="mailto:bruce@wusata.org">bruce@wusata.org</a>
Website: <a href="mailto:www.wusata.org">www.wusata.org</a>

## **Food Export USA - Northeast Region of the United States**

150 S. Independence Mall West, 1036 Public Ledger Building

Philadelphia, PA 19106, USA

Telephone: 215-829-9111 Fax: 215-829-9777

E-mail: <u>jcanono@foodexportusa.org</u>
Website: <u>www.foodexportusa.org</u>

## Southern United States Agricultural Trade Association (SUSTA)

2 Canal Street Suite 2515, New Orleans, LA 70130, USA

Telephone: 504-568-5986 Fax: 504-568-6010

E-mail: jim@susta.org
Website: www.susta.org

### For information on the commercial and industrial products in Korea, please contact:

### **U.S. Commercial Service**

Korean Address: U.S. Embassy, 82, Sejong-ro, Chongro-ku, Seoul, Korea

U.S. Mailing Address: U.S. Embassy Seoul, Unit 15550-USCS, APO, AP 96205-5550

Telephone: 82-2 397-4535 Fax: 82-2 739-1628

E-mail: Seoul.office.box@mail.doc.gov Homepage: www.buyusa.gov/korea

### SECTION VI. OTHER RELEVANT REPORTS

FAIRS Country Reports Annual – KS9039 dated August 12, 2009

Export Certificate FAIRS Report Annual – KS7061 dated September 28, 2008

Retail Food Sector Biennial Market Brief 2009 - KS9006 dated February 23, 2009

HRI Food Service Sector Annual – KS8012 dated March 3, 2008

Food Processing Report 08.doc - KS8007 dated February 26, 2008

APPENDIX. STATISTICS

Table A. KEY TRADE & DEMOGRAPHIC INFORMATION

Agricultural Imports From All Countries (\$Mil) / U.S. Market Share (%) 1/	24,108/28.5
Consumer Food Imports From All Countries (\$Mil)/U.S. Market Share (%)	6,379/23
Edible Fishery Imports From All Countries (\$Mil) / U.S. Market Share (%)	2,848/5
Total Population (Millions) / Annual Growth Rate (%)	49/ 0.31
Urban Population (Millions) / Annual Growth Rate (%) 2/	38.5/1
Number of Major Metropolitan Areas 3/	8
Size of the Middle Class (Millions) / Growth Rate (%) 4/	N/A
Per Capita Gross Domestic Product (U.S. Dollars) 5/	\$27,600
Unemployment Rate (%)	3.2
Per Capita Food Expenditures (U.S. Dollars) 6/	\$546
Percent of Female Population Employed 7/	48.9%
Exchange Rate (US\$ = Korean won) 8/	1,103

All data are for 2008 unless otherwise noted.

## Foot Notes

- <sup>1</sup>/ Korea Trade Information Service (KOTIS), compiled by ATO Seoul
- 2/ Urban population in 2005 and average annual growth rate between 2000 and 2005
- 3/ Population in excess of one million people in 2005
- 4/ Official data is not available
- 5/ Purchasing power parity basis. Source: https://www.cia.gov
- 6/ Average monthly household expenditures in cities on food and beverage
- 7/ Number of women employed against total women15 years old or above in 2007
- 8/ Average exchange rate of Korean won against U.S. dollar in 2008.

Table B. KOREAN CONSUMER FOOD & EDIBLE FISHERY PRODUCT IMPORTS

	Imports from the		Imports from the						
Imports	ts World I		U.S.			U.S. Market Share			
(In Millions of Dollars)	2006	2007	2008	2006	2007	2008	2006	2007	2008
CONSUMER-ORIENTED	4,983	5,945	6,379	1,003	1,229	1,467	20%	21%	23%
TOTAL	4,703	3,743	0,379	1,003	1,229	1,407	20 70	21 /0	23 /0
Snack Foods (Excl. Nuts)	183	225	225	52	57	51	28%	25%	23%
Breakfast Cereals & Pancake Mix	11	15	18	3	3	4	23%	23%	25%

CONSUMER & FISHERY TOTAL	7,648	8,248	9,227	1,143	1,361	1,597	15%	15%	17%
Other Fishery Products	641	677	655	23	26	16	4%	4%	2%
Mollusks	333	356	361	3	4	2	1%	1%	1%
Ground fish & Flatfish	847	961	898	54	44	53	6%	5%	6%
Crustaceans	649	739	672	8	6	5	1%	1%	1%
Surimi	138	150	198	51	52	54	37%	35%	27%
Salmon	57	72	64	1	0	0	1.3%	0%	0%
SEAFOOD PRODUCTS TOTAL	2,665	2,955	2,848	140	132	130	5%	4%	5%
Other Consumer-Oriented Products	988	1,171	1,318	232	284	321	23%	24%	24%
Pet Foods (Dog & Cat Food)	51	58	65	22	24	26	43%	42%	39%
Nursery Products & Cut Flowers	59	68	65	1	1	1	2%	1%	2%
Wine & Beer	109	181	206	18	24	24	16%	13%	11%
Tree Nuts	89	86	99	74	72	86	82%	84%	87%
Fruit & Vegetable Juices	117	148	144	40	45	52	34%	30%	36%
Processed Fruit & Vegetables	618	752	944	99	110	125	16%	15%	13%
Fresh Vegetables	133	126	121	5	8	7	4%	7%	6%
Fresh Fruit	449	533	505	147	163	161	33%	30%	32%
Eggs & Products	10	14	14	4	4	4	35%	32%	29%
Cheese	146	179	239	25	32	55	17%	18%	23%
Dairy Products (Excl. Cheese	199	267	273	37	39	26	19%	15%	10%
Poultry Meat	79	79	116	41	28	57	51%	36%	49%
Red Meats, Prepared/Preserved	90	110	117	19	26	36	22%	24%	31%
Red Meats, Fresh/Chilled/Frozen	1,652	1,933	1,910	185	308	431	11%	16%	23%

Source: GTA (http://www.gtis.com/gta/usda/)

# DIE C. TOP 15 SUPPLIERS OF CONSUMER FOODS/FISHERY PRODUCTS

able C-1. CONSUMER-ORIENTED AGRICULTURAL TOTAL - 400

Reporting Country:	Import					
Korea, Republic of Top 15 Ranking	2006	2007	2008			
	\$million	\$million	\$million			
United States	1,003	1,229	1,468			
China	841	998	999			
Australia	817	905	832			
New Zealand	329	373	415			
Thailand	91	120	265			
France	192	243	256			
Philippines	226	264	240			
Netherlands	129	175	205			
Chile	147	216	199			
Japan	136	161	195			

Canada	151	171	182
Brazil	85	108	108
Italy	56	83	97
Belgium	111	120	94
Denmark	96	92	93
Others	574	688	732
Total	4,984	5,946	6,380

Source: GTA (http://www.gtis.com/gta/usda/)

lable C-2. FISH & SEAFOOD PRODUCTS

Reporting Country:	Import					
Korea, Republic of	2006	2007	2008			
Top 15 Ranking						
	\$million	\$million	\$million			
China	1,021	1,057	976			
Russia	346	423	384			
Vietnam	206	268	304			
Japan	220	269	220			
United States	140	132	129			
Thailand	141	146	111			
Taiwan	86	83	85			
Indonesia	32	50	65			
Hong Kong	12	15	55			
Norway	41	61	52			
Peru	35	36	43			
Chile	43	41	43			
Canada	48	49	43			
Malaysia	7	13	26			
Argentina	22	29	24			
Others	233	268	287			
Total	2,664	2,954	2,847			

Source: GTA (http://www.gtis.com/gta/usda/)

<sup>[1]</sup> Source: World Factbook

<sup>[2]</sup> Average Exchange rate in 2007: \$1 = W929

<sup>[3]</sup> Traditional local hard liquor similar to Vodka but now is made primarily from imported tapioca. It contains about 17-25% alcohol.